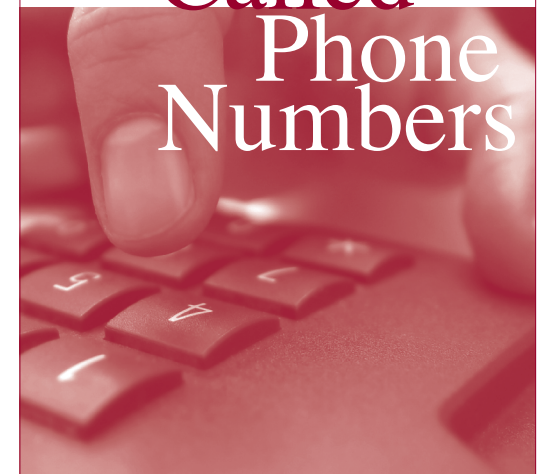




your guide to...

# Frequently Called Phone Numbers



Don't know who to call to get information? This listing of telephone numbers will guide you quickly to the city department or other agency that can best answer your questions.

City of Glendale  
Department of Public Affairs  
5850 W. Glendale Ave.  
Glendale, AZ 85301  
[www.glendaleaz.com](http://www.glendaleaz.com)

Numbers subject to change without notice

**Neighborhood (Block) Watch** ..... 930-3380  
(Community Action Team)

**Noise**  
At time of occurrence only, including:  
Parties, stereos (Police Non-emergency)... 930-3000  
Construction ordinance ..... 930-3610  
Construction waiver ..... 930-3630

**Operator (city switchboard)** ..... 930-2000  
TDD ..... 800-367-8939

**Ordinances**  
Code Compliance ..... 930-3610  
Zoning ..... 930-2800

**Parade Requests** ..... 930-2959

**Parking Tickets** ..... 930-2400

**Parks & Recreation**  
Administration ..... 930-2820  
Adult Center ..... 930-4321  
After-school program (GRASP) ..... 930-4610  
Aquatics ..... 930-2838  
Beer permits ..... 930-2820  
Maintenance ..... 930-2691  
Foothills Recreation & Aquatics Center 930-4600  
Rentals - ball fields ..... 930-2820  
Rentals - facilities, ramadas ..... 930-2820  
Senior programs ..... 930-4321  
Special needs programs ..... 930-4335  
Adult sports ..... 930-4612  
Youth sports ..... 930-4612  
Self enrichment classes ..... 930-4613  
Special events ..... 930-2820

**Permits**  
Building ..... 930-2800  
Beer/parks ..... 930-2820  
Home improvement ..... 930-2800  
Mobile home ..... 930-2800  
Parade, special event ..... 930-2959  
\*Septic tank ..... 602-506-0372

**Planning & Zoning** ..... 930-2800

**Police**  
Accident reports ..... 930-3100  
Administration ..... 930-3000  
Advocacy Center ..... 930-3720  
Citizen Academy ..... 930-3282  
Community services ..... 930-3380  
Emergency ..... 9-1-1  
Graffiti hotline ..... 930-3080  
Noise ..... 930-3000  
Non-emergency number ..... 930-3000  
Security inspections ..... 930-3380

School programs ..... 930-3380  
Speeding hotline ..... 930-2005  
Traffic citations ..... 930-2400  
TDD ..... 930-3000  
Victim Assistance ..... 930-3030  
Volunteer program ..... 930-3305

**Pool Backwashing or Draining** ..... 930-3610

**Pools, Public Swimming Pools** ..... 930-2820

**Property (County Assessor's Office)**  
\*Ownership ..... 602-506-3406

**Public Records Requests** ..... 930-2252

**Recycling Information** ..... 930-2660

**\*Red Cross** ..... 602-336-6660

**Rental Housing Compliance** ..... 930-3610

**Roach Hotline** ..... 930-2741

**Sanitation/Solid Waste**  
Commercial billing ..... 930-2660  
Container (curb), loose trash & recycling services ..... 930-2660  
Residential billing ..... 930-3190

**Sewer**  
After-hours emergencies ..... 934-7551  
Billing ..... 930-3190  
Missing manhole covers ..... 930-4100  
Overflowing ..... 930-4100  
Roach problems ..... 930-2741

**Signs**  
Business ..... 930-2800  
Street/traffic ..... 930-2940

**Social Services**  
Community Action Program ..... 930-2854  
Housing authority ..... 930-2180  
\*Referral to social agencies ..... 2-1-1  
Victim (of crime) assistance ..... 930-3030

**Special Interest Classes** (recreation) ..... 930-4613

**Special Events**  
City-sponsored festivities ..... 930-2959  
Civic Center ..... 930-4300  
Hotline ..... 930-2299  
Private property permits ..... 930-2800  
Block parties ..... 930-2940  
Historic Sahuaro Ranch ..... 930-4200

**Storm**  
Drains ..... 930-3656  
Flooding ..... 930-2700

**Streets**  
Flooded ..... 930-4100  
Lights ..... 930-3630  
Pavement damage, debris ..... 930-2670  
Pavement, slurry seal ..... 930-2670  
Sidewalk repair ..... 930-2670  
Street sweeping ..... 930-2670  
After-hours emergencies ..... 934-7551

**Switchboard, City Hall** ..... 930-2000  
TDD ..... 800-367-8939

**Swimming Lessons/Aquatics** ..... 930-2838

**Taxes**  
\*AZ Dept. of Revenue (income) .... 602-255-3381  
City retail sales ..... 930-3190  
\*I.R.S. .... 1-800-829-1040  
\*Maricopa County (property) ..... 602-506-3406

**\*Tenant/Landlord Law Booklet** ..... 602-542-4086

**Tennis Center**  
Paseo Racquet Center (public) ..... 979-1234

**Tourism Information** ..... 930-4500

**Traffic**  
Signal outages & damaged signs ..... 930-2940

**Transportation** ..... 930-2940

**Trash (see Sanitation/Solid Waste)**

**Trees (right-of-way only)**  
Trimming/diseased/fallen ..... 930-2656

**University of Phoenix Stadium** ..... 433-7100

**Utilities: Hydrant repair** ..... 930-4100  
**\*Electricity**  
APS emergency/power out ..... 602-371-7171  
SRP emergency/power out ..... 602-236-8811  
**\*Gas**  
Southwest Gas/emergency ..... 602-271-4277  
**\*Telephone**  
Cox/repair ..... 623-594-1000  
Century Link/repair ..... 1-800-573-1311

**Vehicles, Abandoned**  
On private property ..... 930-3610  
On public property ..... 930-3208

**Victim Assistance** ..... 930-3030

**Visitor Center, Glendale** ..... 930-4500

**Volunteers**  
Clerical Support ..... 930-2451  
Groups/Community projects ..... 930-2663  
Individuals  
Fire (Crisis Response Team) ..... 930-4451  
Library ..... 930-3545  
Police ..... 930-3282  
Recreation ..... 930-2820

**\*Voter Registration**  
Maricopa County ..... 602-506-1511

**Water Reclamation Facility** ..... 930-4753

**Water & Sewer**  
Billing / Move in / Move out ..... 930-3190  
Weekdays - Emergency ..... 930-4100  
After Hours - Emergency ..... 934-7551  
Payment boxes:  
- City Hall, 5850 W. Glendale Ave.  
Conservation/rebate information ..... 930-3596  
Irrigation ..... 930-2288

**Weeds** (commercial, residential) ..... 930-3610

**\*West Nile Virus** (mosquitos) ..... 602-506-0700

**Xeriscape Garden, Glendale** ..... 930-3596

**Zone A Hotline** ..... 930-3686

**Zoning**  
Ordinances ..... 930-2800  
Rezoning applications,  
use permits & variances ..... 930-2800  
Violations ..... 930-3610

**Mayor Jerry P. Weiers**

**Councilmembers:**  
Jamie Aldama - Ocotillo District  
Joyce V. Clark - Yucca District  
Vice Mayor Ian Hugh - Cactus District  
Ray Malnar - Sahuaro District  
Lauren Tolmachoff - Cholla District  
Bart Turner - Barrel District  
**City Manager: Kevin Phelps**

[www.glendaleaz.com](http://www.glendaleaz.com)

The following phone numbers are listed alphabetically by either city department or subject. Most city of Glendale numbers are answered during business hours from 8 a.m. to 5 p.m., Monday-Friday. Frequently called, non-city numbers are shown with an asterisk (\*).

**All numbers have a (623) area code, unless otherwise noted.**

- Adopt-A-Street** ..... 930-2663
- Adult Center, Glendale** ..... 930-4321
- Advocacy Center** ..... 930-3720
- Agendas (council/commissions)** ..... 930-2252
- Airport, Glendale Municipal** ..... 930-2188
- Animals**
  - Barking dogs (to file complaint) ..... 930-3610
  - Dead animal pickup .....
    - City of Glendale right of way, non-emergency Police..... 623-930-3000
    - Maricopa County right of way.....602-506-6063
    - Freeway or Highway (including Grand Avenue), ADOT..... 602-712-6513
  - \*Dog pound/license ..... 602-506-7387
  - \*Injured/sick ..... 602-997-7585, ext. 2073
  - \*Spay and Neuter Line ..... 602-265-7729
- Aquatics (see Swimming Lessons)**
- \*Assessor, Maricopa County** ..... 602-506-3406
- Auction Hotline** ..... 602-242-7121
- \*Auto Emissions** ..... 602-771-3950
- Block Party Requests** ..... 930-2940
- \*Blue Stake** (to locate underground utilities) ..... 602-263-1100
- Boards & Commissions** ..... 930-2249
- \*Boys and Girls Club, Glendale** ..... 939-6952
- Building Permits** ..... 930-2800
- Bulk (Loose) Trash Information** ..... 930-2660
- Bus Transportation**
  - \*Valley Metro ..... 602-253-5000
  - Dial-A-Ride, Gus the Bus ..... 930-3500

- Business**
  - Home-based zoning ..... 930-2800
  - Licenses ..... 930-3190
- Cemetery, Glendale** ..... 930-2189
- \*Chamber of Commerce, Glendale** ..... 937-4754

- Child Safety & Support Resources**
  - Bike & Traffic Safety ..... 930-2940
  - \*Child Support Enforcement ..... 1-800-882-4151
  - CPR Lessons ..... 930-4613
  - Daycare Assistance ..... 842-6300
  - Swimming Lessons ..... 930-2820

- City Attorney** ..... 930-2930
- City Clerk** ..... 930-2252
- City Council Office** ..... 930-2249
- City Hall Operator** (all departments) ..... 930-2000  
TDD ..... 800-367-8939
- City Manager** ..... 930-2870
- City Prosecutor** ..... 930-3475
- Civic Center, Glendale** ..... 930-4300

- Clean Air Program** ..... 930-2940
- Code Compliance** ..... 930-3610

- Community Action Program (CAP)** ..... 930-2854  
(Glendale's financial assistance program)

- Community Action Team** (CAT Program) .. 930-3380

- Community Center, Glendale** ..... 930-4700

- Community Housing Services** ..... 930-2180

- \*Community Information and Referral to Non-Profit/Social Agencies** ..... 2-1-1

- Community Volunteer Program** ..... 930-2663

- Construction**
  - City zoning questions ..... 930-2800
  - General complaints ..... 930-2800
  - \*On-site dust complaints ..... 602-372-2703
  - On-site noise complaints ..... 930-3000
  - Permit/plan review ..... 930-2800
  - Safety inspections ..... 930-2800

- Courts**
  - City ..... 930-2400
  - \*County/Justice of the Peace ..... 602-372-2000

- CPR Classes** ..... 930-4613

- Customer Service Center**
  - Billing (sanitation, sewer, water) ..... 930-3190

- Dedicate-A-Tree** ..... 930-2691

- Development Services Center** ..... 930-2800

- Dial-A-Ride (within city limits)**
  - Information ..... 930-3502
  - Request for service ..... 930-3500

- Downtown Events/Shopping Info** ..... 930-4500

- \*Driver's License** ..... 602-255-0072

- \*Dust (from construction)** ..... 602-372-2703

- Easements** ..... 930-2800

- Economic Development** ..... 930-2983

- Elections**
  - City ..... 930-2252
  - \*Elections, Maricopa County ..... 602-506-1511

- Emergency**
  - Ambulance ..... 9-1-1
  - Fire ..... 9-1-1
  - Flood ..... 930-4100
  - Paramedics ..... 9-1-1
  - \*Poison Control Center ..... 602-253-3334
  - Police ..... 9-1-1
  - Water/Sewer ..... 930-4100

- Emergency Operations Center - Citizens Hotline**
  - Activated when emergency is declared ..... 930-4636

- Employment, City**
  - Human Resources ..... 930-2270
  - Job hotline ..... 930-3699

- Engineering** ..... 930-3630

- Environmental Resources** ..... 930-4100

- Fences** ..... 930-2800
  - Pool fence requirements ..... 930-2800
  - Reporting Pool Fence Violations ..... 930-3610

- Festival Hotline** (City sponsored events) ..... 930-2299

- Fire**
  - Administration ..... 930-4400
  - Emergency .....9-1-1, if busy 931-5600
  - Fire prevention/reports ..... 930-4420
  - Public Education ..... 930-4483

- Flood**
  - Zoning Determinations ..... 930-3656

- \*Food Stamps** ..... 842-6300

- Foothills Recreation & Aquatics Center** .. 930-4600

- Gang Prevention Hotline** ..... 930-4264

- Garbage and Recycling Collection (see Sanitation/Solid Waste)**

- General Plan/Elements** ..... 930-2800

- Gila River Arena**
  - Box office ..... 772-3800

- Glendale University** ..... 930-2663

- Golf Courses, City**
  - Desert Mirage .....772-0110
  - Glen Lakes ..... 930-1111

- Graffiti Removal Hotline** ..... 930-3080

- Handicapped Services**
  - City Hall ..... 800-367-8939 (TDD)
  - Fire emergency .....9-1-1 (Voice/TDD)
  - Police emergency .....9-1-1 (Voice/TDD)
  - Non-emergency .....930-3000 (Voice/TDD)
  - Transit ..... 930-3500

- \*Historical Society, Glendale** ..... 435-0072

- Housing, Public** ..... 930-2180
  - Application information .....930-2180 / Opt.3

- Housing Rehabilitation** ..... 930-3670

- Information** (general city) ..... 930-2000  
TDD ..... 800-367-8939

- Inspections**
  - Construction/on-site ..... 930-2800
  - Fire ..... 930-4400

- Irrigation**
  - Service/Billing ..... 930-2288

- Jail, Glendale** ..... 930-3020

- Landfill, Glendale Municipal** ..... 930-4720

- \*Landlord/Tenant Law Booklet** ..... 602-771-1000

- Libraries**
  - Automated Renewal Line ..... 939-0532
  - Main Library ..... 930-3530
  - Meeting room reservations ..... 930-3545
  - Reference ..... 930-3531
  - Youth ..... 930-3537
  - Foothills Branch ..... 930-3830
  - Meeting room reservations ..... 930-3849
  - Reference ..... 930-3831
  - Youth ..... 930-3837

- Velma Teague Branch ..... 930-3430
- Reference ..... 930-3431
- Youth ..... 930-3437

- Licenses**
  - Amusement, business, liquor, regulatory & sales tax ..... 930-3190
  - \*Dog ..... 602-506-7387
  - \*Driver's ..... 602-255-0072
  - \*Marriage ..... 602-372-2000
  - Special events (private property) ..... 930-2800
  - \*Vehicle plates ..... 602-255-0072

- Lights**
  - Street ..... 930-3630
  - Traffic Signal ..... 930-2940
  - Park ..... 930-2691

- Mayor's Office** ..... 930-2260

- Meeting Agendas** ..... 930-2252

- Meeting Rooms in City Facilities**
  - Reservations ..... 930-2820

- \*Maricopa County Environmental Response**
  - Complaint line ..... 602-506-6616
  - Food poisoning • Restaurant cleanliness
  - Mosquitoes • Rats, roof rats
  - Dumpsters at apartments

- \*Mosquitoes (West Nile Virus)** ..... 602-506-0700

- Neighborhood Related Services**
  - Code Compliance ..... 930-3610
  - Abandoned vehicles on property
  - Barking dogs
  - Business operations out of private home
  - Building without a permit
  - Items in public view
  - Obstructions in right of way
  - Safety hazards (pools, gates, etc.)
  - Unauthorized vehicles on private property
  - Weeds and debris
  - Yard sales
  - Community Housing ..... 930-2180
  - Neighborhood Revitalization ..... 930-3670
  - Neighborhood Services ..... 930-2663
  - HOA Training ..... 930-2663
  - Obstructions in right of way ..... 930-2656
  - Register your neighborhood group ..... 930-2663